

Provider Link List

Use the comprehensive list of links below to take you directly to the information you need.

What You Need	How It Will Help You	Where To Find It
BlueRewards	Details about this wellness incentive program which emphasizes quality health care	carefirst.com/providerbluerewards
BlueLink Provider Newsletter	A bi-monthly administrative provider newsletter offered online	carefirst.com/bluelink
CareFirst BlueCross BlueShield Advantage DualPrime (HMO-SNP) Provider Resources Page	Explore dual special needs prime (DSNP) resources that can benefit you and your patients	carefirst.com/medicare-options/dsnp/dual-special-needs-plan-provider-resources.html
CareFirst Community Health Plan of Maryland (CHPMD) Home Page	Explore resources, information and tools to help make doing business with CareFirst Community Health Plan Maryland easier	carefirst.com/medicaid/
CareFirst Direct	Register to confirm patient eligibility and benefits, check claim status and update your provider information	carefirst.com/carefirstdirect
CareFirst Provider Homepage	The point of entry for all CareFirst provider information	provider.carefirst.com
CareFirst Quality Toolkit	Connects you with resources that can help you improve quality measures, compliance and clinical documentation accuracy	individual.carefirst.com/carefirst-resources/pdf/my25-carefirst-quality-toolkit.pdf
Clinical Resources	Clinical practice guidelines, preventive service guidelines and disease management information	carefirst.com/clinicalresources
Credentialing	Information to help new providers join CareFirst's networks	Professional: carefirst.com/professionalcredentialing Institutional: carefirst.com/institutionalcredentialing Ancillary: carefirst.com/ancillarycredentialing
Electronic Capabilities (EDI/EFT)	Information on electronic claims and payment	carefirst.com/electronicclaims

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Healthy DC Plan	Access helpful forms and resources about the Healthy DC plan	carefirst.com/healthydc
Inquiries and Appeals	Understand when and how to submit to receive a fast response	carefirst.com/inquiriesandappeals
Join Patient-Centered Medical Home (PCMH)	Learn how the PCMH program can benefit you and your patients	carefirst.com/joinpcmh
Learning and Engagement Center	On-demand resources, live webinars and more to help you do business with CareFirst	carefirst.com/learning
Looking for Support?	Common requests to help you get the information you need	carefirst.com/providersupport
Medical Policies	Policies and operating procedures for all CareFirst products	carefirst.com/medicalpolicy
National Provider Identifier (NPI)	CareFirst's NPI requirement information for claims	carefirst.com/npi
Payment Policies	Payment policies for all Commercial products offered by CareFirst	provider.carefirst.com/providers/medical/payment-policy.page
PCMH Program	Program Description and Resources	carefirst.com/pcmhinfo
Pre-authorization	A list of services that require pre-authorization and how to submit	carefirst.com/preauth
Provider Forms	Medical, administrative, credentialing and claims-related forms – all in one place	carefirst.com/providerforms
Provider Manual	Administrative policies and procedure for providers	carefirst.com/providermanual
Provider News and Email Updates	Sign-up for the CareFirst news you need by email	carefirst.com/stayconnected
Provider Portal User Guides	How to Guides for CareFirst Direct	carefirst.com/learning
Quality and Affordability Resources	Information on lower cost settings	carefirst.com/qualityandaffordability
Quick Reference Guides	Administrative information to help you conduct business with CareFirst	carefirst.com/providerguides

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